

HOUSE HANNES SCHNEIDER
STUBEN

Terms & Conditions

RATES

All rates are inclusive of 13% VAT and all service and tax.

CREDIT CARDS

The following credit cards are accepted:
Visa, Diners Club, MasterCard, American Express.

ADDITIONAL SERVICES

Any expense, not included in your confirmation, is extra and therefore to be charged.
Services booked must be paid for according to applicable rates, without discount or refund, even if not entirely used by the guest(s).

ARRIVAL, STAY & DEPARTURE

The Chalet is available from 3pm on the day of arrival and must be vacated by 12 mid-day on the day of departure. For late check out (after 12 midday local time) guests will be charged an additional equivalent fee. Please treat the Chalet and its contents with care and respect. We reserve the right to charge you for any damage to our property, for any unusual cleaning requirements, and will ask for payment of any such charge before your departure from the Chalet.

SMOKING

Smoking is not permitted inside the Chalet.
Our veranda is a dedicated outside smoking area.

RESERVATION, DEPOSIT & PAYMENT

If House Hannes Schneider is available on the date(s) you require and if you confirm that you wish to definite your reservation, we will send you a deposit invoice and rental agreement.

We are under no obligation to you nor to any member of the party, if we do not receive your deposit payment as well as signed and dated copy of the rental agreement within a seven day period. Payment of the total rental amount must be done at the latest 60 days prior to arrival at the Chalet.

In the case of a reservation less than 60 days prior to arrival date, the reservation will be secured by the payment of 100% deposit.

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CANCELLATION

Any cancellation of reservation must be made through a proper cancellation letter.
Further, it must be reconfirmed from our side.

Cancellation up to 60 days prior arrival: 50% cancellation fee (in other words:
deposit will not be reimbursed)

Cancellation 59 to 30 days prior arrival: 60% cancellation fee

Cancellation 29 to 15 days prior arrival: 75% cancellation fee

Cancellation less than 14 days prior arrival: 100% cancellation fee

In case of no shows or interruption of stay, the total rental amount will be charged
without any refund.

EXTERNAL SERVICE CHARGE

We charge a 10% processing fee on all external non-chalet services, e.g. transfers,
ski passes, ski school and equivalent.

TRAVEL OFFICES AND AGENTS

We grant 8% commission on our Chalet rates, if a 50% deposit is made on time.